

Rent Control launches digital platform to address loopholes

By Delali Sika

THE Rent Control Department has launched its digital platform to address the loopholes in Ghana's traditional rental service system.

The platform, rentcontrol.mwh.gov.gh, will allow both landlords and tenants to handle crucial tasks online, such as registering properties, filing complaints and resolving disputes without visiting the Rent Control offices in person.

One of the platform's key features is its ability to facilitate the digital signing of tenancy agreements, streamlining rental processes and eliminating the need for physical paperwork, which will not only save time but also ensure more secure and transparent record-keeping.

Additionally, the platform will advertise available rental properties online, making it easier for tenants to find accommodation without intermediaries such as agents.

Commitment

The Deputy Minister for Works and Housing, Dr Prince Hamid Armah, who spoke at yesterday's launch, said the digital platform was a testament to

commitment to efficiency, transparency and inclusivity.

"Today, we celebrate more than just a technological advancement; we are inaugurating a transformative leap in how public services are delivered in Ghana," Dr Armah stated.

Furthermore, he said his outfit was committed to extending these benefits to all regions of Ghana, positioning the country as a leader in public service innovation across Africa.

"The launch of rentcontrol.mwh.gov.gh represents a new chapter for Ghana's rental market, promising a more streamlined, transparent and accessible service for all," Mr Ampofo said.

Convenience

The deputy minister said the digital platform, powered by a partnership with SuperTech Limited, was now operational in 15 offices across 11 regions.

"This digital transformation is about more than convenience. It's about levelling the playing field for all Ghanaians regardless of their geographical location or socio-economic status. We are ensuring that everyone has equal access to fair and efficient rental services," Dr Armah stated.

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The Chief Rent Manager, Twum Ampofo, described the initiative as a transformative step forward.

"This is a defining moment for the Rent Control Department. We have long been burdened by manual processes that caused delays and frustrations for the public. With this digital platform, we are finally providing the efficiency and accessibility that Ghanaians deserve," he said.

The goal is to reduce the need for in-person visits, making the system more accessible, particularly for people living in remote areas.

"Our department has always been committed to ensuring peaceful coexistence between landlords and tenants, and this tool will help us do that more effectively.

"We can now reach Ghanaians no matter where they are, without them having to travel long distances to access our services," Mr Ampofo said.

Embrace

Consequently, Mr Ampofo called on the public to embrace the new system.

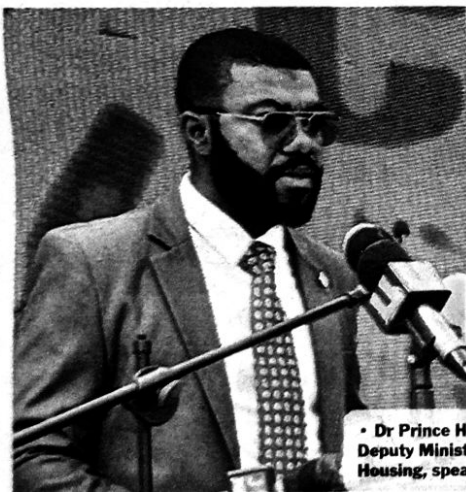
"This platform is not just about technology; it's about making rental services fairer, more efficient, and accessible to all Ghanaians. We are confident that it will make a significant difference in how rental services are experienced in this country."

Confidence

The Chief Director of the Ministry of Works and Housing, Rev. Stephen Yaw Osei, emphasised the importance of bridging the gap between the department and the communities it served, noting that the platform would ensure compliance with rental regulations and enhance transparency.

He further expressed confidence that the platform would curb exploitation by landlords, provide faster reconciliation of disputes and easier access to information.

"This project is not just about embracing technology; it's about building a more responsive, accessible and transparent system for all. We encourage everyone to explore this new system and provide feedback as we continue to improve," he added.



• Dr Prince Hamid Armah (left), Deputy Minister for Works and Housing, speaking at the launch

